

Product Warranty

Limited Lifetime Warranty

Unison Hardware, Inc. warrants that its INOX residential products shall be free from defects in material and workmanship for the life of the product, excluding components made of wood, leather or plastic. This warranty extends to the original purchaser and the first consumer owner only. If a product fails due to defects in material or workmanship during the warranty period we will replace it with the most nearly identical product which we sell at the time or refund the original purchase price. Unison Architectural Hardware will not be liable for any labor charges or freight costs incurred in connection with repair or replacement of a product. Our sole and maximum liability for defective goods (Sold and manufactured by Unison Architectural Hardware) shall never exceed the cost of the subject products.

This warranty does not cover:

- a. Damage resulting from negligence, misuse, abuse or accident occurring after installation
- b. Damage due to use outside normal architectural requirements
- c. Defects resulting from any modification or improper installations
- d. Improper torquing (tightening) during or after installation
- e. Improper door preparations
- f. Use of residential grade products in commercial applications (i.e. public building, restaurants, offices etc.)
- g. Products installed within three miles of the ocean
- h. Products installed in exterior application and/or exposed to the outdoor weather or elements

Limited Lifetime Finish Warranty

Unison Hardware Inc. warrants its INOX products made of stainless steel material against tarnishing. This warranty is extended to the original purchaser of INOX products as long as the User occupies the residential premises on which the Products were originally installed. Not covered under this warranty are:

- a. Products which have been scratched or abraded
- b. Products which have been incorrectly installed or mistreated
- c. Products installed within three miles of water (ocean, lakes, rivers, etc.), harsh environments and/or commercial or industrial applications
- d. Products installed in exterior application and/or exposed to the outdoor weather or elements
- e. Finishes which are specifically designed to wear over time (i.e. Oil Rubbed Bronze finish)

UNISON HARDWARE, INC. MAKES NO OTHER WARRANTY, AND ALL IMPLIED WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THE EXPRESSED WARRANTY PERIOD AS SET FORTH ABOVE. THE COMPANY'S MAXIMUM LIABILITY HEREUNDER IS LIMITED TO THE PURCHASE PRICE OF THE PRODUCT. IN NO EVENT SHALL THE COMPANY BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, INCIDENTAL OR SPECIAL DAMAGES OF ANY NATURE ARISING FROM THE SALE OR USE OF THIS PRODUCT, WHETHER IN CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE. THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF FITNESS AND MERCHANTABILITY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.